

Cumberland Hotel Safety Measures

We are dedicated to keeping you safe. We are complying with the BC guidelines around reopening pubs, patios and restaurants. We have taken additional measures to ensure the health and safety of our guests and employees.

- All guests will be required to use hand sanitizer upon entering the building
- Entrance to the Pub is at the side door and exit is out the front door
entrance to the patio is up the ramp to the patio and we ask that you exit through the cafe
- Hand sanitizer will be available for guests touch locations such as Keno and Pull tabs and ATM
- Groups will be sat 2 metres t apart from other tables with a maximum of 6 people per table
- Our floor plan has been reconfigured to maintain social distancing of two meters
- Staff will follow strict hygiene protocols at all time which could include the use of masks, gloves or both
- All employees will undergo temperature checks upon arrival to start their shift and will be required to
leave if they show any signs of illness
- Our guests, welcome any other time, will not be able to dine with us if they have signs of an illness.
- All surfaces on the patio, café and pub will be thoroughly sanitized between guests
- Hygiene protocol training has been implemented for all employees
- Washrooms and all touch surfaces will be sanitized every 45 minutes
- Lamented menus are sanitized between use
- Condiments have been removed from tables and are available upon request.
- Cutlery will be sanitized, and napkin wrapped before being brought to guests after they are seated.
- We have made touchless payment available and guests are encouraged to use it over cash
- cash is accepted but we ask that you run a tab so that there is only a one time transaction with cash
- Guests are asked to maintain physical distance between them, other guests and employees while at the Cumberland Hotel
- Guest will be asked to provide a first and last name and phone number for at least one member of the group for contact tracing purposes